Password reset procedure

If you forget your password or it expires, you can reset the password.

Please have your student ID or staff ID ready.

To reset your password, you will need a personal email address(non-Saga University email address)you previously set up for one-time password.

* If your IC card is deactivated for some reason, you will not be able to use the "reset" function. Therefore, you must bring your IC card and follow our instructions at the Computer and Network Center.

• Access the Password Reset page. (Please scan the QR code with your smartphone)



• When the "Password Reset Request" screen is displayed, enter the "User ID (Student ID)," "Date of Birth", and "Card Issue Date,".

If the date of issue is written in the Western calendar, select the Western calendar, and if it is written in the Japanese calendar, select the Japanese calendar. Click [Next].



• "Password reset email" will be sent to your personal email Address.



• When you receive the password reset email, please follow the instructions in the mail. The password reset operation is valid for 30 minutes.